

## ↳ How to Install Extension

Once you placed the order you will receive link to download extension package in your email box.

You can also download extension package from your MyAccount > My Downloadable Products Section.

### Step 1

Extract downloaded extension package in your magento root folder using FTP(File Transfer Protocol) Tools. For verification of root folder you can see some folders inside magento root folder like app,bin,lib,phpserver and vendor etc.

### Step 2

Next Need to run some mageno commands to install extension in your system , so connect with your server via SSH and go to magento root folder (e.g : cd /var/www/html/magento243) and run below commands one by one.

- php bin/magento setup:upgrade
- php bin/magento setup:static-content:deploy-f
- php bin/magento indexer:reindex
- php bin/magento cache:clean
- php bin/magento cache:flush
- chmod-R 777 var/ pub/ generated/

### Step 3

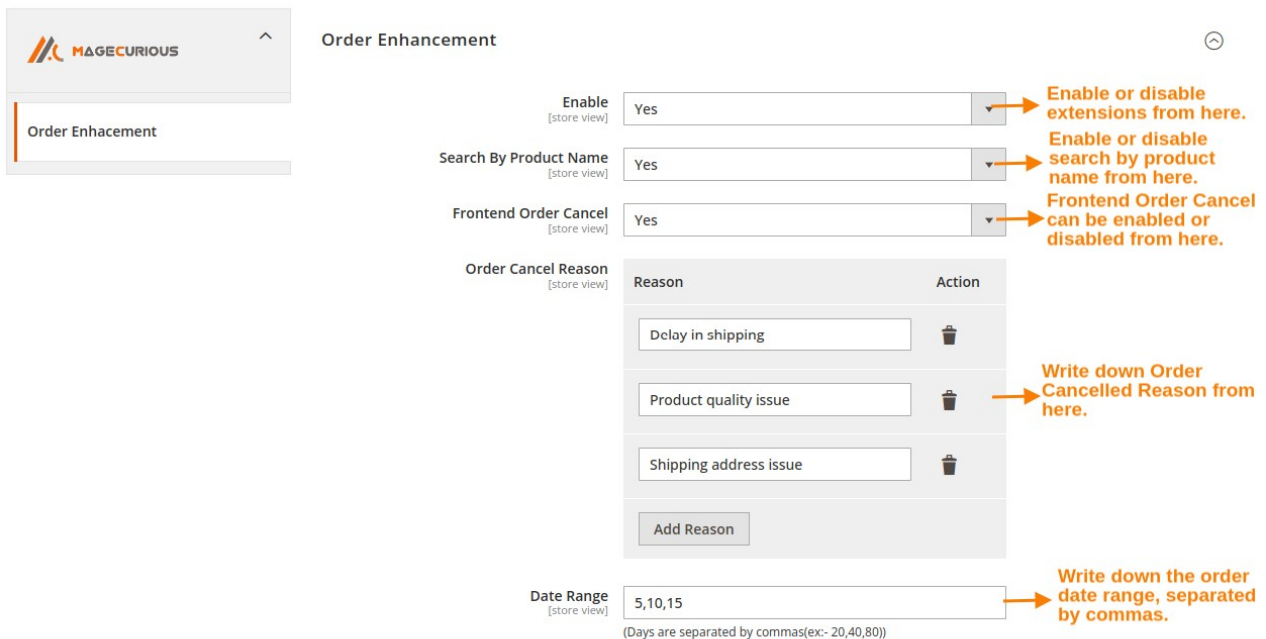
if your all commands run successfully than login to your system Admin Panel and goto Store > Configuration , if you will see new Tab in left side bar with MageCurious Logo it means extension installed successfully.

**Hey !! You Installed Extension Successfully Now it's time to Configure Extension.**

## ↳ How to Configure Extension

### Step 1

To Configure Extension go to **Stores -> Configuration -> MageCurious Tab -> Order Enhancement**



**Enable** [store view] Yes → Enable or disable extensions from here.

**Search By Product Name** [store view] Yes → Enable or disable search by product name from here.

**Frontend Order Cancel** [store view] Yes → Frontend Order Cancel can be enabled or disabled from here.

**Order Cancel Reason** [store view]

Reason	Action
Delay in shipping	
Product quality issue	
Shipping address issue	
Add Reason	

→ Write down Order Cancelled Reason from here.

**Date Range** [store view] 5,10,15 → Write down the order date range, separated by commas.  
(Days are separated by commas(ex:- 20,40,80))

**Note: After saving the configuration, you must refresh the cache of your website.**

### Step 2

**In Order Enhancement Configuration:**

**Enable** : Enable or disable extensions from here.

**Search By Product Name** : Enable or disable search by product name from here.

**Frontend Order Cancel** : Frontend Order Cancel can be enabled or disabled from here.

**Order Cancel Reason** : Write down Order Cancelled Reason from here.

**Date Range** : Write down the order date range, separated by commas.

## ↳ Extension Features

We provide the functionality for customers to cancel orders with specific reasons by leaving a comment using this extension, and we also provide the order history filter by searching by product name, date, and order status in order to access the order history in Magento 2.

### ➤ In the Frontend

#### ◆ When customers access order history without enabling Order Enhancement Extension.

Navigate to the Magento 2 storefront. In the upper right corner of the page, click "My Account". Utilise your registered email and password to log into your account. After logging in, select "Account Dashboard" and then click the "My Orders" tab. You will be directed to the "My Orders" page, where you can view all **your previous** orders.

Welcome, Veronica Costello! ▾

**LUMA** when customers access order history without enabling Order Enhancement Extension. Search entire store here... 🔍 🛒

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale

My Account  
**My Orders**  
My Downloadable Products  
My Wish List  
Address Book  
Account Information  
Stored Payment Methods  
My Product Reviews  
Newsletter Subscriptions

### My Orders

Order #	Date	Order Total	Status	Action
000000016	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000015	4/18/23	\$111.50	Pending	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000014	4/13/23	\$89.69	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000012	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000011	3/17/23	\$162.48	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000010	3/17/23	\$152.28	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000009	3/17/23	\$78.64	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000008	3/17/23	\$169.80	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000007	3/17/23	\$169.80	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

Items 1 to 10 of 16 total 1 2 > Show 10 ▾ per page

Compare Products  
You have no items to compare.

Recently Ordered  
 Breathe-Easy Tank  
 Abominable Hoodie

## ◆ When customers view order history and the Order Enhancement Extension is turned on.

### ■ When Enable Search by Product Name from the Order Enhancement Extension

When you enable search by product name from the Order Enhancement Extension, you can see at the top of the order history page that search by product name is available, and you can find the order with the searched product.

Welcome, Veronica Costello

LUMA

When customers view order history and the Order Enhancement Extension is turned on.

Search entire store here...

What's New Women Men Gear Training Sale

My Orders

Search By Product Name.....

By Date All Days

By Order Status All Status

Order #	Date	Order Total	Status	Action
00000016	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000015	4/18/23	\$111.50	Pending	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000014	4/13/23	\$89.69	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000012	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000011	3/17/23	\$162.48	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000010	3/17/23	\$152.28	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000009	3/17/23	\$78.64	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000008	3/17/23	\$169.80	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000007	3/17/23	\$169.80	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

Items 1 to 10 of 16 total

1 2 >

Show 10 per page

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

My Product Reviews

Newsletter Subscriptions

Compare Products

You have no items to compare.

Recently Ordered

Abominable Hoodie

Breathe-Easy Tank

[Add to Cart](#) [View All](#)

When you write down the product name in search by product name and hit enter, you can find the order with the searched product.

Welcome, Veronica Costello! ▾

**LUMA** Search entire store here... 🔍

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale

**My Orders**

Joust Duffle Bag 🔍 By Date: All Days ▾ By Order Status: All Status ▾

Order #	Date	Order Total	Status	Action
000000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000012	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000011	3/17/23	\$162.48	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000010	3/17/23	\$152.28	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000009	3/17/23	\$78.64	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

Compare Products 5 Item(s) Show 10 ▾ per page

When you write down the product name in search by product name and hit enter, you can find the order with the searched product.

- **When customers view order history, the Order Enhancement Extension is turned on, Frontend Order Cancel is yes, and Order Cancellation Reason is added.**

When customers view order history, the Order Enhancement Extension is turned on, Frontend Order Cancel is yes, and Order Cancellation Reason is added. The customer can then cancel the order with a specific reason and leave a comment.

What's New Women Men Gear Training Sale

My Account  
**My Orders**  
 My Downloadable Products  
 My Wish List  
 Address Book  
 Account Information  
 Stored Payment Methods  
 My Product Reviews  
 Newsletter Subscriptions

Compare Products

## My Orders

When customers view order history, the Order Enhancement Extension is turned on, Frontend Order Cancel is yes, and Order Cancellation Reason is added. The customer can then cancel the order with a specific reason and leave a comment.

Search By Product Name.....  By Date All Days By Order Status All Status

Order #	Date	Order Total	Status	Action
000000016	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000015	4/18/23	\$111.50	Pending	<a href="#">View Order</a>   <a href="#">Reorder</a>   <a href="#">Cancel Order</a>
000000014	4/13/23	\$89.69	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000012	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000011	3/17/23	\$162.48	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000010	3/17/23	\$152.28	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

When a user clicks on order cancel order, a popup appears, and the customer can cancel the order with a specific reason and a comment.

When a user clicks on order cancel order, a popup appears, and the customer can cancel the order with a specific reason and a comment.

### Cancel Order

Are you sure you want to cancel this order?

Choose a Reason for Order Cancellation:  
 Product quality issue

Leave a Comment  
 I have received a damaged or defective item(s)

[Cancel](#) [Submit](#)

Order Status All Status

[Cancel Order](#)

Order #	Date	Order Total	Status	Action
000000016				
000000015				
000000014				
000000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000012	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000011	3/17/23	\$162.48	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

After submitting the order cancellation request, you will see the cancel order success message.

The screenshot shows the LUMA storefront. At the top, there is a search bar and a shopping cart icon. Below the navigation menu, a green message box states: "Your order has been cancelled successfully." The main content area is titled "My Orders" and contains a table of orders. The second row of the table is highlighted with an orange border.

Order #	Date	Order Total	Status	Action
000000016	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000015	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000014	4/13/23	\$89.69	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>
000000013	4/13/23	\$49.00	Processing	<a href="#">View Order</a>   <a href="#">Reorder</a>

When a user comments to cancel an order, order-specific reasons and a comment appear in the order comment history on the backed order view page.

The screenshot shows the Magento admin interface for order #000000015. The order status is "Canceled" and the date is "Apr 18, 2023 8:18:18 AM". The "Comments History" section is active, showing a comment: "Product quality issue : I have received a damaged or defective Item(s)" added on "Apr 18, 2023 8:18:18 AM". An orange arrow points to this comment with the text "Order cancellation reason with a specific comment".

- **When customers view order history, the Order Enhancement Extension is turned on and adds an order date range, separated by commas.**

When customers view order history, the Order Enhancement Extension is turned on and adds an order date range, separated by commas, so you can filter orders by last days.

The screenshot shows the 'My Orders' page in the LUMA storefront. At the top right, it says 'Welcome, Veronica Costello!'. The LUMA logo is on the left, and a search bar is on the right. Below the logo is a navigation menu with 'What's New', 'Women', 'Men', 'Gear', 'Training', and 'Sale'. On the left side, there is a sidebar with links for 'My Account', 'My Orders', 'My Downloadable Products', 'My Wish List', 'Address Book', 'Account Information', 'Stored Payment Methods', 'My Product Reviews', and 'Newsletter Subscriptions'. The main content area is titled 'My Orders' and features a search bar for product names. To the right of the search bar are filters for 'By Date' (set to '5 Last Day') and 'By Order Status' (set to 'All Status'). Below these filters is a table of orders with columns for Order #, Date, Order Total, Status, and Action. Two orders are listed, both with a status of 'Canceled' and a date of '4/18/23'. At the bottom right of the table, it says '2 Item(s)' and 'Show 10 per page'. An orange callout box with an arrow pointing to the '5 Last Day' filter contains the text: 'When customers view order history, the Order Enhancement Extension is turned on and adds an order date range, separated by commas, so you can filter orders by last days.'

Order #	Date	Order Total	Status	Action
00000015	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>
00000016	4/18/23	\$111.50	Canceled	<a href="#">View Order</a>   <a href="#">Reorder</a>



**Still Have any Doubt's ?**

**No Worries Just Contact Us Using Our Email / Phone**

**Phone : +91 8980534268 , +91 8160580207**

**Email : [support@magecurious.com](mailto:support@magecurious.com)**

**Thank You !!!**